

Electronic Acknowledgement Receipt

EFS ID:	1185398
Application Number:	10665586
Confirmation Number:	6439
Title of Invention:	Using ghost agents in an environment supported by customer service providers
First Named Inventor:	Thomas E. Creamer
Customer Number:	40987
Filer:	Gregory A. Nelson/Sarah Scott
Filer Authorized By:	Gregory A. Nelson
Attorney Docket Number:	BOC9-2003-0029 (398)
Receipt Date:	05-SEP-2006
Filing Date:	19-SEP-2003
Time Stamp:	15:13:58
Application Type:	Utility
International Application Number:	

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1		wp331213.pdf	550041	yes	14

	Multipart Description		
	Doc Desc	Start	End
	Amendment - After Non-Final Rejection	1	1
	Claims	2	9
	Applicant Arguments/Remarks Made in an Amendment	10	14
Warnings:			
Information:			
Total Files Size (in bytes):		550041	
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p>			